

GREAT LAKES

FEDERAL CREDIT UNION

May 6, 2020

Dear Great Lakes Nation:

In our letter last week, dated May 1, 2020, Great Lakes Federal stated that we were keeping the lobbies closed until today to monitor the COVID-19 statistics subsequent to the Governor's Executive Order which partially eased some restrictions of the stay at home requirement, while creating new restrictions.

The new restriction that is creating a significant amount of controversy, is that the latest Executive Order legally requires citizens to wear a mask when they leave the home and are inside a building to make an in-person transaction. The Governor also stated that there will not be any enforcement mechanism to that rule, and each business has the right to chose to either enforce that rule or not enforce that rule.

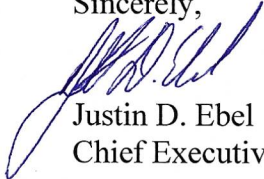
Locally speaking, I have witnessed first-hand the repercussions of front-line workers being forced to enforce the Governor's Executive Order without having any legal authority to do so. The verbal abuse that those establishment's customers and employees faced was unbecoming to say the least. Additionally, most have seen the one specific instance where an employee lost his life in attempting to enforce the Executive Order. Situations like those put both the credit union's members and the credit union member-employees at risk.

Furthermore, the local COVID-19 statistics have not improved sufficiently to justify opening the lobbies, regardless of whether a member is wearing a mask or not.


All that said, we believe that when the time comes to open the lobbies, it is important that every member be treated equally, whether they are wearing a mask or not. Therefore, our lobbies will remained closed until the requirement to wear a mask for in-person transactions is lifted or there be enforcement by the proper authorities, plus we see an easing in the COVID-19 statistics.

Until that time, please continue to use our drive through lanes, ATMs, on-line banking, and mobile deposit as usual.

Sincerely,



Justin D. Ebel
Chief Executive Officer



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